

NSW Bourke Complaints Register

Date Reported to TFI	Date of Event	TFI Site	Detail of Complaint	Name of Complainant	Address	Feedback to complainant	Notes on progress	Status
20/06/2024	26/05/2024	Bourke	complaint regarding the odour and containment during transport of offal waste from Thomas Foods Bourke Abattoir to Walgett Waste depot, Walgett	EPA	Not mentioned	Teams Meeting was conducted on 21/06/2024 to have formal discussion on the subject. As a result OEMP - Bourke was shared with EPA for their internal review. EPA was updated with a detailed email regarding corrective and preventive measures taken on waste transport truck.	EPA Correspondence letter was received with conclusion of investigation with no any further regulatory actions being taken.	
29/05/2024	29/05/2024	Bourke	complaint received to EPA regarding blood contained water spread over the open ground close to refrigeration plant and waste loading area. Images of the incident have been shared with EPA by a third party.	EPA	Not mentioned	A team of EPA - Dubbo visited the plant on 01/10/2024 and had a meeting regarding the issue and the precautionary actions taken on the incident, printed images of the incident were presented to observe by EPA. TFI Team - Mark Miller, Mark Reibelt, Brock Kelsch, Lahiru Udage Arachchige participated in the meeting.	EPA Correspondence letter was received with conclusion of investigation mentioning, EPA does not propose to take any further action on this occasion.	